Camp Blue Ridge

GUEST POLICIES

Welcome to Camp Blue Ridge our desire is that your stay with us be refreshing and relaxing for you and your group. To ensure a safe and enjoyable experience here at Blue Ridge please review the following policies:

PETS: Service animals are the only pets welcomed on camp property. We know that pets can be very much a part of your family, however, to respect all of our guests, we ask that they stay home. A \$250.00 charge for room cleaning will be issued to guests who keep non-service animals in their cabin or room. If a pet is found during a stay, prompt removal of the animal from camp property will be required. This policy is enforced.

CHECK IN/OUT TIME: Check in on day of arrival is 3:00 PM to 9:00 PM. Check out is 11:00 AM. If circumstances arise that you might need exceptions to these times, please contact us and we will do our best to accommodate you.

REGISTRATION: Upon arrival, all guests (unless part of a group) are asked to check in promptly at the Camp Blue Ridge office. The group leader will sign for any keys issued. A \$5.00 fee will be applied for each key not returned upon check out.

PARKING: You are welcome to park in any of our designated parking lots. Please park as close to your cabin as possible. Thank you for not parking in front of the cafeteria and dumpsters, or on the grass.

FOOD SERVICE: The kitchen serves well-balanced, cafeteria-style, lacto-ovo vegetarian meals to groups of 30 or more. You may inquire to see if food is being served during your stay, as it may be possible for you to join them.

TELEPHONES: Most cell phones do not work at Camp Blue Ridge. A phone is located in the Cafeteria. In an effort to serve you we pay a flat fee for any long distance calls. Thank you for understanding that our phones are limited and there are others who may need or want to use the phone as well.

WATERFRONT: If you or your group would like to use the swimming area please make arrangements with the Camp Blue Ridge Management. Swimming in the lake is done so at your own risk with consent in writing. We strongly encourage your group to provide a certified lifeguard for your groups water activities. Canoes and Paddleboats are available for use,

529 Old Mill Rd. Montebello, VA 24464 office@campblueridge.org www.campblueridge.org **lifejackets are required** when on the lake. Please do not remove any boats from the lakefront area. When finished please return all equipment to it's appropriate storage location.

FISHING: Our guests are welcome to fish in the lake on a catch-and-release basis.

AMENITIES: Linens, bedding, dishes, and cooking utensils are not included in the rates listed (unless noted on the rate sheet). Bedding is available upon request for a nominal fee.

QUIET TIME: The hours between 10:00 PM and 7:00 AM are Quiet Time. This is for the courteous consideration of our camp guests and staff.

Please help us to keep the camp in its best running condition by **REPORTING ANY HEATING, PLUMBING, OR ELECTRICAL SERVICE PROBLEMS** on check out. Your comfort is important to us, for immediate assistance contact the Camp Host with the provided radio and we will work to resolve the issue as quickly as possible.

CABINS: To maintain the quality of our furniture we appreciate your help with keeping the furniture and mattresses inside the cabins and in their proper locations.

DAMAGE: Damage to any facilities will result in a fine equal to the cost of repair with a minimum charge of \$25.00.

GROUNDS: We are proud of the beauty that Camp Blue Ridge has to offer. Your help in disposing of trash in the proper receptacles keeps the camp looking clean and neat.

SECURITY: Respect for camp and personal property is expected and security is enforced. Adults are responsible for the behavior of young people in their care. **Those 17 and under must be supervised at all times.** A FINE OF \$250.00 will be charged for EACH offense of defacement, damage or loss. Anyone not adhering to camp policies may be asked to leave.

EMERGENCIES: Camp Blue Ridge has no medical staff. Each group is responsible for:

- Their own transportation in the event of a medical emergency.
- Properly storing and distributing medications while at Camp Blue Ridge.
- Qualified personnel for first aid and CPR.

0:(540) 466-1583 F:(540) 466-1589 529 Old Mill Rd. Montebello, VA 24464 office@campblueridge.org www.campblueridge.org

- Names and addresses of all participants.
- Emergency contact names and numbers.
- A Listing of any persons with known allergies or health conditions requiring treatment, restriction, or other accommodation while on site.
- For minors without a parent on-site, signed permission to seek emergency treatment or a signed religious waiver.

*If you need assistance, please use the provided radio to contact your camp liaison.

FIRE: PLEASE NOTIFY ANY CAMP PERSONNEL IMMEDIATELY! See fire evacuation plan posted in each unit. An open fire is permitted only in designated areas and requires a reservation made prior to arrival. Ask at the Camp Blue Ridge office about firewood supply. Weather conditions may restrict the ability to have fires. Fire extinguishers and fire hoses are for putting out fires only. ANY PERSON (CHILD OR ADULT) TAMPERING WITH FIRE EQUIPMENT WILL PAY A FINE, PLUS THE COST OF REPAIRS OR REFILL. ABSOLUTELY NO OPEN FIRES OR CANDLES ARE ALLOWED IN OR AROUND THE CABINS.

ALCOHOLIC BEVERAGES / NON-PRESCRIPTION ILLEGAL DRUGS: The consumption or possession of either is prohibited within the boundaries of the camp.

TOBACCO: The use of tobacco is prohibited in any of the buildings or in the forested areas around the camp. For guests who find smoking necessary, please use your vehicle and its ashtray so as to minimize possible fire hazard to the camp.

FIREARMS/FIREWORKS: Possession or discharging of either is prohibited, unless written permission has been granted by the Camp Director or one of his or her DE signatories. Any firearms or fireworks brought onto camp property must be immediately turned over to the Camp Manager for safe keeping until the guest is ready to leave camp property.

ENVIRONMENT: To keep our property beautiful for years to come, we ask that guests do not remove plants, rocks, or other items from the grounds. Each visitor is responsible to see that wildlife, vegetation, equipment, and buildings are protected from damage by members of their family or group. Firewood is plentiful. Please ask for help. For your protection please **DO NOT FEED OR APPROACH WILD ANIMALS.** They may seem tame, but they are wild and can hurt you!

RELIGIOUS PRINCIPLES:

SABBATH ACTIVITIES: The Seventh-day Adventists observe the seventh day (Saturday) Sabbath as a holy day, as stated in the biblical fourth commandment (Exodus 20:8-11). Camp Blue Ridge requests that our guests be sensitive and respectful in all activities from sunset Friday through sunset Saturday. Guests are encouraged to enjoy the Sabbath by embracing the beautiful natural surroundings through outdoor activities, nature hikes, and a variety of other activities conducive to a wholesome atmosphere. Competitive sports activities are discouraged. Activities are permitted as long as they are organized in a manner to promote family unity, communication, and nurture as their goal.

GROUP POLICIES

(See also Guest Policies)

REGISTRATIONS: Each group must have a Group Leader who is responsible for check-in at the Camp Blue Ridge Office upon arrival, and check-out at the Camp Blue Ridge Office upon departure. The Group Leader will sign for all keys for the units, it is recommended you keep track of who you gives keys to. If keys are not returned upon day of departure the group will be charged \$5.00 for each missing key.

THE GROUP LEADER IS RESPONSIBLE FOR PASSING ON ALL POLICIES AND RESERVATION INFORMATION TO ALL GROUP MEMBERS. This information will be provided in written form in your welcome packet. Thank you for helping to make your stay one of the best ever.

The Camp Management reserves the right to refuse admittance or remove someone from the property for policy violations.

GROUP USE INFORMATION: Help us plan for your arrive by submitting your meal count 10 days prior to arrival via Fax at (540) 466-1589.

CARE OF FACILITIES: In efforts to be good stewards of this camp we ask that the Group Leader oversees that all equipment and facilities are properly cared for and left clean and in order.

MOTOR HOMES: Camp Blue Ridge welcomes RVs and is pleased to provide electricity hookups. These spaces are limited.

CANCELLATION POLICIES

A deposit equal to the minimum cost for the first night's stay of the facility (or facilities) reserved is collected at the time a reservation is made. This deposit may be paid by credit card if the reservation is made over the phone, or by cash if made in person. If a reservation is cancelled by an individual or a group leader, the following policies are upheld:

Individuals: An Individual reservation may include up to 20 people. All reservations require a lodging cost deposit based on the type and number of cabins reserved. Deposits by credit cards will be charged at the time the reservation is taken. Deposits by check must be received within 10 days or the reservation will be cancelled. Cash deposits can only be accepted in person at Camp Blue Ridge.

An individual reservation may be cancelled any time up to 7 days prior to the date of arrival with the deposits refunded. Cancellations received less than 7 days before the date of arrival will result in the forfeiting of the entire deposit. This deposit, however, may be applied to a later reservation, up to a year.

Groups (a group is defined as having 20 people or more.): All group reservations require a deposit fee based on the type and number of cabins reserved. Deposits by credit cards will be charged at the time the reservation is taken. Deposits by check must be received within 10 days or the reservation will be cancelled. Cash deposits can only be accepted in person at Camp Blue Ridge.

A group reservation may be cancelled any time 60 days or more before the date of arrival with the deposit refunded. Cancellations received less than 60 days before the date of arrival will result in the forfeiting of the deposit. Camp Blue Ridge is happy to apply those deposit monies towards a future reservation within two years of the cancellation.

Meal Service: In the event that a group reservation, a group requesting food service, is cancelled after the guaranteed advance meal count is returned, the costs of any perishable foods purchased for this event will be applied to the group.

In the event that a reservation is cancelled by the Camp Blue Ridge staff due to an emergency, no cancellation penalty will apply, and any collected deposit will be returned as requested by the individual or group leader.

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Insurance: It is the responsibility of each user group to cover your attendees with liability insurance.

Guarantee/Finances: All groups using the facilities at Camp Blue Ridge must please register and make their reservation deposit. This deposit is based upon the type and number of cabins reserved. We cannot confirm your requested dates until we have received your deposit.

The lodging deposit is non-refundable unless the cancellation is 60 days prior to your stay with us. Any cancellations within the 60 days, the deposit will not be refunded, however it may be applied to a future stay at Camp Blue Ridge within the next year. Your deposit will be used towards your current balance. Before checking out, please have a group representative check-in at the office to finalize any adjustments that may have been made over the stay.

We the undersigned have reviewed the Guest Policy and agree to it's conditions and request use of Camp Blue Ridge.

Signed:______(Group Leader)

Date:

Thank you! We look forward to serving you!

June Halt

Director, Jerrod Gabel

Jennifer Gabrel

Associate Dir., Jennifer Gabel

This form may be mailed to:

529 Old Mill Rd. Montebello, VA 24464

Email:

Office@campblueridge.org

Fax:

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